



Town of Florence, Wisconsin

749 Central Ave * P.O. Box 247 * Florence, WI 54121

715-528-3595 (Ph) * 715-528-3591 (Fax)

Visit us online at www.townofflorencewisconsin.com

Jessica Klumpp, Clerk/Treasurer ijklumpp@florencewi.gov

Did You Know. . .Florence Facts **Florence Town Office (shared 03-05-26)**

Did you know that the Town of Florence has an official Town Office? It is located in the Community Center building at 749 Central Ave. Although it is right on Central Ave, many people do not realize that the office is in the Community Center. There are two doors on the front of the building—one for the Center itself and the other is for the Town Office.

When you call the number for the Town of Florence or you send an e-mail or something in the mail to the Town, it is the Town Office that is answering the phone, receiving the e-mail and checking the mail. The Office is the first point of contact for elections and voting, Town road questions or concerns, garbage requests, meetings and agenda postings, current and historical records, tax payments in December & January, and much more. In some instances, the Office is able to help directly with the issue, and in some cases the Office serves as a resource to help facilitate accomplishing tasks.

Did you have a wheel fall off of your garbage can? You can stop by the Town Office to get a new wheel.

Are you new to the area and need a garbage can? Call the Town Office.

Are you looking to talk to one of the Town Board Members? You can call/e-mail the Town Office to pass on a message or to get contact information to reach out to the board members directly.

Are you looking to register to vote? You can do that in the Town Office.

Do you need an absentee ballot? The Town Office can mail you one if you provide a written request or during certain time periods you can early vote (in-person absentee vote) right in the Office.

Here are a few other items that people have reached out for help that have come through the Town Office:

- A school bus stop sign ahead sign was requested for North Lake Rd
- Agendas for meetings are posted (at the direction of the Town Chairman)
- Buoys were ordered for the Spread Eagle Chain of Lakes
- Business alcohol licenses and operator licenses (aka bartender's licenses) are applied for and issued (at the direction of the Town Board)
- Extra 300 gallon garbage cans were placed for the holidays in specific locations as requested by SECOLA and Keyes Lake
- A deaf child area sign was requested for in the city limits
- Recycling and Garbage Collection calendars are created and distributed
- Notices or meetings, weight restrictions, advertisements for services, employment, etc. are created, posted and distributed
- Replacement fire number signs are ordered
- Minutes from board meetings—approximately 1 year of Town Board minutes are kept online, but minutes going back to the beginning of the Town of Florence are kept in minute books in the Town Office
- Adding a streetlight on Menominee River Rd
- And much more!



It is important to note that many times the Office is just the starting point. It takes the Town Board, Highway Department, and more people and other government offices to help make these items happen depending on what the request is. If you aren't sure where to go or how to get information, the Town Office can help with that as well.

Did you know that the Town of Florence has a website?

www.townofflorencewisconsin.com. This website was created and is maintained by the Town Office. There is a wide variety of facts and details on it including information on roads and highways, elections and voting, town meetings, board meetings, approved minutes, agendas for upcoming meetings, assessments and property taxes, garbage and recycling, the material drop off center, and much more. It is a great source of facts and information that anyone can find and access directly on their own.

The Town of Florence has had a website since 2010, but there was a complete remake of the website in the Fall of 2025. It is now mobile friendly, and it is loaded with information that everyone can access on their own devices. It also highlights the Town of Florence with pictures from the entire Town—from bridge-to-bridge on US 2, to the south in the Patten Lake area, to the Nicolet National Forest and Harding Road areas west of Town, to the Brule and Menominee River areas, and the Spread Eagle areas North and South of US 2.

Did you know that the Town of Florence has created a way to communicate more directly with you? The Town Board, through the Town Office, has created a Constant Contact account for the Town. There is no charge for you to sign-up to get text messages and e-mails keeping you up-to-date on the Town of Florence. When you sign-up, you are able to pick the items that you want to be notified regarding – i.e. spring weight restrictions, upcoming elections, garbage schedule changes, etc. You can access the sign-up right through the website.

Did you know that if you have questions that you can't find the answers to on the website, you can e-mail or call the Town Office? If your questions can't be answered by the Office, they can tell you who to contact or where to go to get your answers.

The Town of Florence is proud to have open, transparent government. It means that people can clearly see what the Town is doing, why it is doing it, and how decisions are made. Open and transparent means that information is not hidden, decisions are made at meetings open to the public, and questions and answers can be shared from the Board with the community. The ultimate goal is that people can see and understand the decisions that are made, how to ask questions, and share information.

One way the Town of Florence is looking to accomplish this is by sharing informational facts about the Town and the Town's government. Through sharing facts, the Town is looking to help increase awareness and understanding of local Government.